

# Case Study

## 31st Floor Condominium, Vancouver British Columbia Canada

As one of the tallest residential towers in Vancouver at 63 Stories, the homeowner wanted to be sure that when they were away the water was being monitored.

Safehous was able to be installed directly after the hot and cold water riser. When travelling or away Safehous is continually monitoring these services.

The Safehous system provides the best protection options for this condo:

- Flow Detection on the Hot and Cold services with Automatic Ball valve Shutdown
- Point of Location Floor Detection with Automatic Ball valve Shutdown sensors are located under the:
  - Kitchen Vanity and Dishwasher
  - Refrigerator
  - Washing Machine Floor and in-wall drain location.
- SMS / Email and App Alerts for any activations
- Home, Away and Turn off Control options
- Google Assistant activation and control using a Google Nest Mini

Now that Safehous is installed, the homeowner has piece of mind and is instantly alerted to any activation of the water services. This risk reduction also benefits and protects the valuable properties and neighbours below from potential damage.

### Information

- **Safehous Flow Sensors** 2
- **Floor Location Sensors** 3
- **Strata Deductible** \$150,000
- **Home Control** Crestron
- **Location**  
Vancouver, British Columbia
- **Building Height** 63 Stories
- **Size** 2 Bed / 2 Bath / 1 Powder Room
- **Floor Level** 31st
- **Main Water Services** 1 Hot / 1 Cold
- 1 Dishwasher / 1 Refrigerator

